



● Corporate Sustainability Goals

Sustainability Material Topics	Goals	Consistency with Sustainable Development Goals (SDGs)
<b>Environmental Dimension</b>		
Energy Conservation and Greenhouse Gas Mitigation	<ul style="list-style-type: none"> <li>• Increase the use of renewable energy by 30% per year.</li> <li>• Install solar rooftop systems on every branch by 2027 (only branches with supporting structures and it is financially beneficial to install solar panels).</li> <li>• Reduce electricity consumption at branches by 10% compared to the baseline year of 2022.</li> </ul>	
Waste Management	<ul style="list-style-type: none"> <li>• Zero complaints on regarding garbage and waste management.</li> <li>• The Company is certified for carbon reduction through waste management by the Thailand Greenhouse Gas Management Organization (Public Organization) (TGO) every year.</li> </ul>	 
Eco Product and Service Development	<ul style="list-style-type: none"> <li>• Develop new products that use a combination of natural materials to increase to 5% of the new product portfolio by 2022 and increase the proportion of environmentally friendly products.</li> <li>• Increase the proportion of Younique brand furniture, a resource-efficient customized product, to 10% of total furniture revenue</li> </ul>	
<b>Society Dimension</b>		
Product and Service Innovation for Better Living	<p>Commitment to developing new products and services that improve the quality of life of consumers and society.</p> <ul style="list-style-type: none"> <li>• Health Improvement: Increase the proportion of ergonomically designed products and products that consider the health of customers to 20% of the portfolio of office furniture products by 2025.</li> <li>• Elderly Friendly: Develop a portfolio of new products that are suitable for senior citizens to increase to 10% of the specified product group by 2025.</li> <li>• Social development: Organize a project to develop new product together with the community in order to support and generate income for the community within 2022-2023</li> </ul>	



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Labor Equitable Treatment and Human Rights	<ul style="list-style-type: none"> <li>Zero complaints on human rights and labor issues.</li> </ul>	
Health and Safety	<p>Reduce workplace accidents.</p> <ul style="list-style-type: none"> <li>Death rate at 0.</li> <li>The number of workplace accidents decreased by 5% compared to the base year of 2020.</li> <li>The number of absence due to accidents decreased by 5% compared to 2020.</li> </ul>	
Community Contribution	<ul style="list-style-type: none"> <li>The percentage of third parties hired in the Tao Kae Noi project is 70%.</li> <li>Social development: Organize a project to promote products from the community in order to support and generate income for the community within the year 2022-2023.</li> </ul>	
<b>Governance and Economic Dimension</b>		
Customer Experiences	<ul style="list-style-type: none"> <li>The customer satisfaction rating is higher than 90% between 2022 – 2025 and will increase to 93% in 2026.</li> </ul>	
Digitization and Data Privacy	<ul style="list-style-type: none"> <li>Zero complaints on personal data security.</li> </ul>	
Anti-Corruption	<ul style="list-style-type: none"> <li>Participate in the Thai Private Sector Collective Action Against Corruption (CAC) Project by 2022.</li> <li>Zero complaints on corruption.</li> </ul>	