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## Risk Management Policy

The Board of Directors intend to promote the Company and its subsidiaries to be an organization that is able to achieve its established goals, especially in the present, where the business environment is rapidly changing and is highly competitive but continue to maintain business that adheres to the principles of good corporate governance. Thus, the Company promotes the use of risk management systems as a strategic tool to help support the achievement of the organization's purpose. The identification and management of risk will help the Company make better decisions and mitigate the effects of important events that may occur.

### 1. Objectives

To determine framework for the risk management of the Company and its subsidiaries to be consistent throughout the organization based on the principles of good corporate governance in order to enable the risk management operations of the Company and its subsidiaries to be aligned in the same direction and visible in accordance with international principles which will help the Company to have stability and sustainable growth.

### 2. Definitions

**Organizational Risk Management** is the process by which personnel throughout the organization participate in thinking, analyzing and speculating about situations or potential risk. This includes identifying guidelines to manage such risk so that it is at an appropriate or acceptable level in order to help the organization achieve its goals according to the stipulated vision and mission of the organization.

**Risk** refers to any future event or action that may occur in the future under uncertain circumstances that will affect, damage, cause to fail, or reduce the opportunity to achieve success according to the organization's goals and purpose.

**Problems** refer to situations or environments that occur or currently exist that cause problems, obstacles or difficulties.

### 3. Risk Management Framework

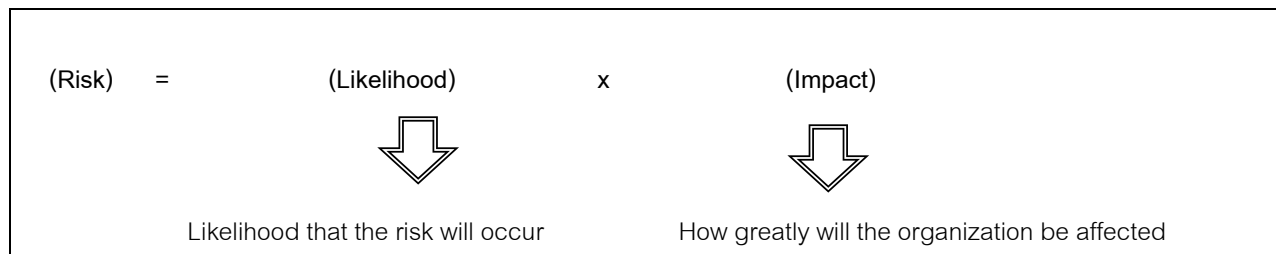
**3.1 The Basic Principles of Organizational Risk Management include:**

**3.1.1 Determination of Objectives:** The established business objectives to be consistent with the organization's vision and mission and it should be clearly defined and communicated to relevant organizational agencies in order to have a mutual understanding by using the following principle of "SMART".

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| <ul style="list-style-type: none"> <li>▪ <u>S</u>pecific</li> <li>▪ <u>M</u>easurable</li> <li>▪ <u>A</u>lignment</li> <li>▪ <u>R</u>ealistic</li> <li>▪ <u>T</u>imely</li> </ul> |
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**3.1.2 Identification and Risk Analysis:** This considers all aspects of uncertain factors from both inside and outside the organization which have a negative impact on the organization achieving its objectives. This includes an analysis of causes by dividing risk into 4 categories. These are strategic risk, operational risk, financial risk and compliance with rules/regulations risk.

**3.1.3 Risk Assessment:** This is a severe assessment of risk from potential opportunities and the impact of each kind of identified risk. The details are as follows.



**3.1.4 Risk Management:** This determines the guidelines/measures for an acceptable level of risk management in order to prevent or reduce potential damages.

**3.1.5 Control:** The establishment of various policies and procedures in order to ensure that the risk responsive method which the executives chose. This method reflects the environment, nature of business, cultural structure and is able to be implemented effectively.

**3.1.6 Information and Communication:** The ability to identify, store and communicate in a form that enables personnel to use to perform their duties in a timely manner.

Communication must be thorough at all levels and between departments. All personnel must receive clear communication about their roles and responsibilities.

**3.1.7 Monitoring, Assessing and Reviewing Risk:** There is regular and continuous preparation of reports and meetings to summarize the results of risk management from the organization's relevant departments in order to monitor the progress of the risk management plan, review the risk level, and risk management. This is done to ensure that risk management is implemented throughout the organization and ensure that executives have made effective decision on various risk issues in a timely manner.

**3.2 Guidelines for Organizational Risk Management** are as follows:

3.2.1 Manage business under acceptable risk levels in order to achieve the objectives of the Company and its subsidiaries. This includes responding to stakeholder expectations by taking into account the balance between potential risks to business returns. This includes setting risk management as part of the business plan, management and decision-making process in different areas.

3.2.2 Determine the strategy and objectives of the Company and its subsidiaries to be aligned in the same direction and aligned with the vision/mission of the organization and acceptable risk levels.

3.2.3 All executives and employees are responsible to identify, evaluate and determine appropriate measures to manage risk within the department that they have responsibility.

3.2.4 All risks that affects the achievement of the organization's goals must be implemented as follows:

- (1) Identify risks in a timely manner.
- (2) Assess the level of potential risk by considering the likelihood of risks and the impact of risks on different subjects.
- (3) Establish measures to manage acceptable levels of risk through control activities that are designed to build appropriate levels of confidence by considering the costs/expenses and the benefits that can be obtained from those operations.
- (4) Monitor risk management in order to ensure that risks are managed appropriately.
- (5) All high-level risk must be reported to the Board of Directors and the Management for their acknowledgement.

#### 4. The Roles and Duties for those Involved in Risk Management

Related Persons	Main Role and Responsibilities
4.1 Board of Directors	<ol style="list-style-type: none"> <li>1. Understand the risk that may seriously affect the organization.</li> <li>2. Supervise and support the implementation of risk management appropriately and consistently throughout the organization.</li> <li>3. Approve risk management policies.</li> </ol>
4.2 Risk Management Committee	<ol style="list-style-type: none"> <li>1. Supervise and ensure that there is appropriate risk management which covers all aspects.</li> <li>2. Determine policies, goals, and objectives in risk management.</li> <li>3. Appoint a risk management working group.</li> <li>4. Follow/evaluate risk management.</li> <li>5. Support the risk management process and coordinate on issues regarding risk with all committees/parties/departments.</li> <li>6. Communicate with the Board of Directors about significant risk.</li> <li>7. Review the risk management policy every year and propose the policies to the Board of Directors to ensure that such policies are suitable for the organization.</li> </ol>
4.3 Risk Management Working Group	<ol style="list-style-type: none"> <li>1. Develop the organizational risk management framework and criteria for risk assessment which includes the steps for corporate risk management.</li> <li>2. Prepare risk management manuals and related documents. Update documents so they are up to date.</li> <li>3. Coordinate work for analysis. Evaluate and manage risk according to the established guidelines. Prepare a risk management report to be proposed to the Executive Committee.</li> <li>4. Communicate and provide knowledge and understanding for executives and various departments regarding risk management.</li> </ol>
4.4 Audit Committee	<ol style="list-style-type: none"> <li>1. Review and monitor risk management results from the Management and/or related departments.</li> </ol>

<p>4.5 Executives and Personnel at All Levels in the Organization</p>	<ol style="list-style-type: none"> <li>1. Conduct the organization's risk management and report the results to the risk management working group in accordance with the frequency specified.</li> <li>2. Communicate and provide knowledge and understanding for various departments and employees within the department or under the supervision regarding risk management.</li> </ol>
<p>4.6 Internal Audit Department</p>	<ol style="list-style-type: none"> <li>1. Ensure appropriate internal controls for risk management and such controls must be implemented within the organization.</li> <li>2. Review to ensure that the risk management system is applied appropriately and complied with by the entire organization.</li> </ol>

**5. Reviewing and Updating Policies**

Risk management policy must be reviewed and updated at least once a year to make it suitable with the changing environment of the organization. Any changes of the risk management policy must be approved by the Board of Directors and the appropriateness and effectiveness of the implementation must be reported to the Board of Directors for continuous improvement.

This shall become effective beginning on March 30, 2018 with the approval of the Board of Directors Meeting No. 4/2561.

Announced on March 30, 2018.

--Mrs. Kannikar Chalitaporn--  
(Mrs. Kannikar Chalitaporn)

Chairman of the Board of Directors  
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